Best practices for Student Device Maintenance

Taking Care

Keep food and drinks away from your tablet.

Keep your device on a flat surface, like a table or desk. Always carry your tablet with both hands.

Keep your device clean.

Do not download any software or apps to your device. Keep your device charged and restart your device periodically.

Power your device down at night.

Microsoft Ambassadors are <u>only</u> available for student device repairs, tech help, or TEAMS support <u>by appointment only</u>. If you are in need of assistance, please email us using the information below. Your student may need to be placed on a waiting list for a loaner device and complete teacher assigned book work during the wait.

To schedule an appointment for assistance, email DowntownESdevicehelp@scsk12.org Please allow 24 hours for a response as we are in class teaching students.